

CHRISTMAS AND NEW YEAR 2020 OPENING HOURS

We are writing to inform you of our working arrangements during the Christmas period.

Our last full trading day before Christmas will be **Wednesday 23rd December 2020** and we will resume normal business on **Monday 4th January 2021**. Our offices will be closed during this period and our switchboard will be closed.

Our last cut offs for guaranteed delivery before Christmas for Geberit branded products **(excluding ceramics)** will be as follows:

DHL EXPRESS DELIVERY
Monday 21st December by 10.00am

DHL EUROPLUS STANDARD DELIVERY
Wednesday 16th December by 10.00am

TRANSCO STANDARD DELIVERY
Friday 11th December by 10.00am

If you require delivery before Christmas, please ensure you have your orders to us by the above dates and times.

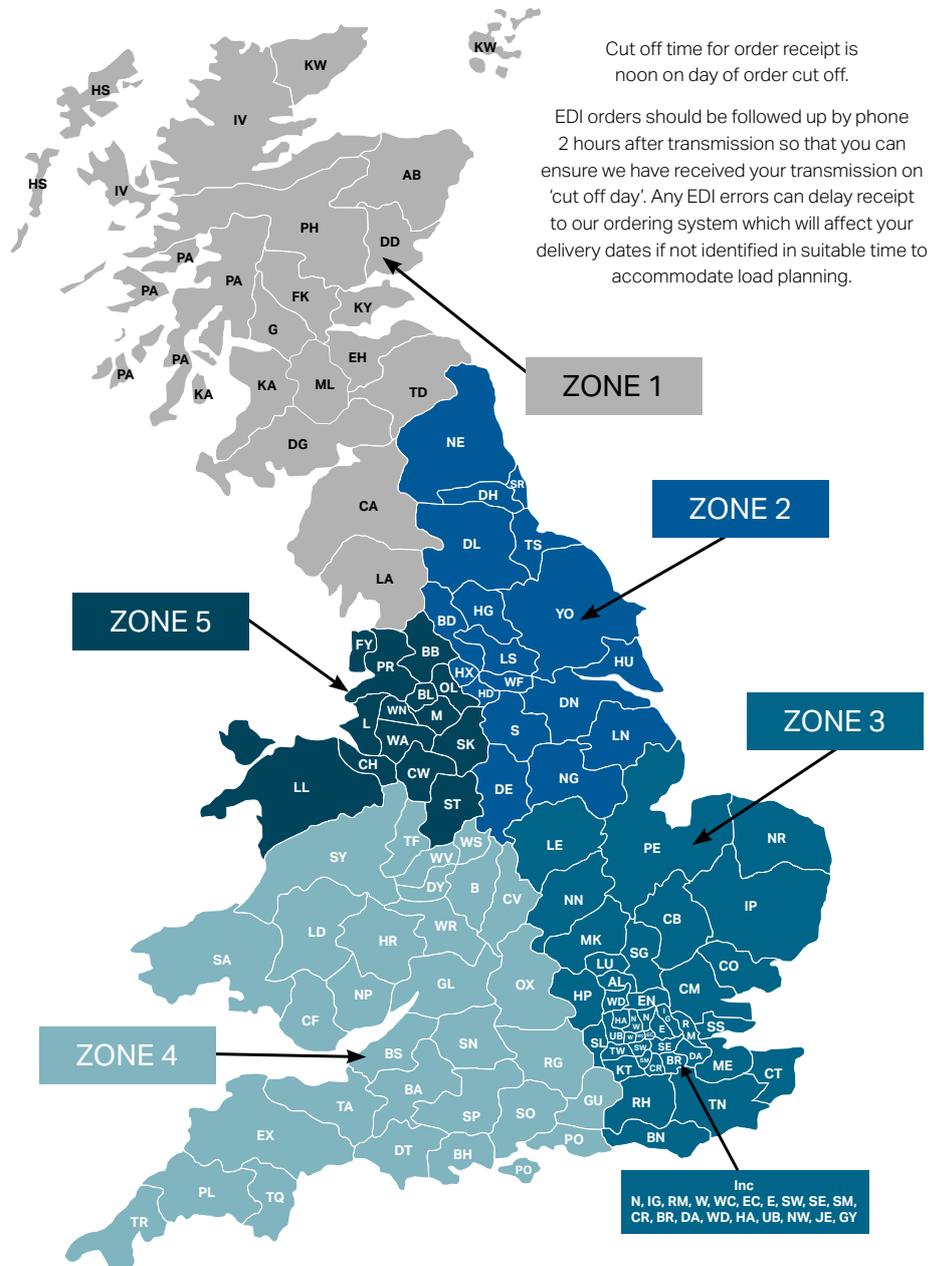
Our normal delivery schedule will resume in the New Year, with orders being dispatched from **Monday 4th January 2021**.

For delivery information on Twyford products, please see the table below.

May I take this opportunity to thank you all for all your support and business during 2020 and I wish you and your team a successful start to 2021.

Yours Faithfully

Charlotte Gordon
Customer Support Manager



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Zone	Cut-off date by noon	Delivery details
1 & 2	Wednesday 16.12.20	Monday 21.12.20 / Tuesday 22.12.20
3	Thursday 17.12.20	Tuesday 22.12.20 / Wednesday 23.12.20
4	Friday 11.12.20	Wednesday 16.12.20 / Thursday 17.12.20
5	Monday 14.12.20	Thursday 17.12.20 / Friday 18.12.20
4	Monday 04.01.21	Wednesday 06.01.21 / Thursday 07.01.21